

Msci MBL Job Description

[Responsibilities]

Measurement Science – Business Leader

- Leads analyses to resolve specific client concerns; serves as liaison between commercial team, quality assurance, operations, engineering, and measurement science teams with regards to client concerns and questions.
- Consults with internal and external clients and helps provide expert technical consultation to solve complex MSci-related issues
- Assists in rolling out new or enhanced services & ensure sustainability of new initiatives.
- Provides local knowledge answering questions to the Operations team
- Diagnoses current services against critical standards, ensures MSci services are delivered to the highest quality standards
- Works as governing body to ensure accurate methodology & practice within the organization
- On going monitoring of key indicator across all services, develop key matrix for data quality tracking, ensure methodology used reflects the most accurate picture of the industry
- Possess working knowledge in universe estimation & sampling
- Facilitate cross-team 2-way communication, e.g. passing client requirements from commercial team into Measurement Science, and providing Measurement Science workflow update to commercial team.
- Ability to turn numbers into stories our clients can understand and respond to
- Ability to use statistical methodologies to analyze the data;
- Compiling and delivering documentation material such as power point slides for methodology questions and/or frequently asked questions
- Supporting basic client service duties as needed; and participating in team projects and staff meetings.
- Work cross team to provide a professional, clear response to all clients.

[Requirements]

- Broad industry knowledge
- Strong communication skills in both written and verbal
- Good English communication skills – both verbal (conversational) & written
- Strong statistical and logic skills with exceptional aptitude for data analysis
- Ability to work in a cross-functional environment with several interacting teams
- Ability to work on multiple projects in parallel while managing and meeting changing deadlines and priorities
- Accuracy, Excellent analytical, problem solving skills and attention to detail
- Strong organizational and interpersonal skills preferred (Strong team player)
- Advanced proficiency in Excel, PowerPoint and Word
- Knowledge in SPSS/SAS/SQL/Visual Basic/database structures preferred
- Strong competency in MS Excel & MS Access preferred